

## Sanofi Genzyme Home Delivery Program Customer Service

# Home Delivery Program Enrolment Form

This form is provided as part of the enrolment process into the Sanofi Genzyme Home Delivery Program allowing participants to receive haemophilia factor replacement treatments at home. The form is intended to be completed by HTC staff in conjunction with the participant. Personal information collected in the completion of this document is controlled under the Sanofi Genzyme Privacy Policy and in accordance with the Privacy Act 1988 (Cth). Further information relating to this is specified at the end of this form.

Participant's Haemophilia Treatment Centre (HTC) details					
HTC:	Account:	:	State:		
Primary contact: C		Other contact:			
Email:	Phone:		Fax:		
Ongoing participant contact method: By HTC By Sanofi Genzyme Customer Service					
Participant details (indicate prime contact)					
☐ Name:		Preferred name:			
Parent/guardian's name*:		Preferred name:			
Mobile Number:		Email:			
* Parent/guardian details must be included for participants who are under 18 or have a legal guardian.					
Delivery address					
Street address:					
Suburb:	State:		Post code:		
Secondary delivery address (should primary address be inaccessible)					
Street address:					
Suburb:	State:		Post code:		
<u> </u>					





Additional authorise	d recipients o	of deliveries (in	ciude pieiei	red name to	o sign for deliv	reries)		
1. Name:			Preferred name:					
2. Name:				Preferred name:				
3. Name:			Preferred name:					
<b>Delivery details</b> (Ple	ase select you	ur preferred de	elivery windo	w)				
Tuesday	8am-12p	m 🗌 10	)am-2pm	☐ 12pm-4pm ☐ 6pm		] 6pm-8pm (N	om-8pm (Metro only)	
Wednesday	8am-12p	m 🗀 10	)am-2pm	☐ 12pm-4pm ☐		6pm-8pm (Metro only)		
Thursday	8am-12p	m 🗌 10	)am-2pm	12pm-4pm		6pm-8pm (Metro only)		
Friday	8am-12p	m 🗌 10	)am-2pm	12pm	n-4pm			
Prophylaxis delivery	schedule (da	ys):	3	<u> </u>		ີ 84	□ 112	
First delivery date*:								
Special delivery inst	ructions^:							
* Please allow 72 hours from enrolment to first delivery ^ Please note here if the delivery address has secured access and any associated instructions								
Maximum home inv				D		D. J. J. D.		
Product & Vial Size	Product ID	Number of vials		Product & Vial S		Product ID	Number of vials	
ALPROLIX 550 IU	350470			ELOCTATE 250 IU		350475		
ALPROLIX 1000 IU	350471			ELOCTATE 1000 IU		350476		
ALPROLIX 1000 IU  ALPROLIX 2000 IU	350472				ELOCTATE 1000 IU  ELOCTATE 2000 IU			
ALPROLIX 3000 IU	350473			ELOCIATE 20		350478 350479		
ALPROLIX 4000 IU	330474			LLOCIAIL 3	500 10	330479		
ALI KOLIX 4000 10	350720					Total		
	350729					Total:		
	Total:	Qtv (eaches		10 ML SYRIN	GE LUER LOCI		Qty (eaches):	
SCALP VEIN SET 23 G	Total:	Qty (eaches	):		GE LUER LOCI		Qty (eaches):	
SCALP VEIN SET 23 G	Total:	Qty (eaches	):	10 ML SYRIN Signature:	GE LUER LOCI			
SCALP VEIN SET 23 G	Total:		):		GE LUER LOCI			
SCALP VEIN SET 23 G	Total: 1498499 1498508		):		GE LUER LOCI			
SCALP VEIN SET 23 G SCALP VEIN SET 25 G HTC Authorisation:	Total: 1498499 1498508	Qty (eaches	):			2187331		



# Requirements of participation in the Sanofi Genzyme Home Delivery Program

- Participants in the Sanofi Genzyme Home Delivery Program are required to complete and send this form
  to Sanofi Genzyme. A participant will only be enrolled once a completed form is received by Sanofi
  Genzyme Home Delivery Program Customer Service.
- The participant, or participant's parent/guardian are required to promptly respond to phone calls from Sanofi Genzyme Home Delivery Program Customer Service requesting confirmation of delivery and orders.
- Participants are required to perform an in-home stock take considering product quantity and vial size. Any questions regarding treatment should be directed to your HTC.
- The participant or an Authorised Receiver is required to be present at the nominated Delivery Address at the time specified in the Delivery Details shown on this form.
- If your Delivery Address has secured access, please ensure the delivery courier can access the property at the time of delivery.
- For each delivery, the participant or an Authorised Receiver should check the following; the temperature monitor reads "OK" and the correct product and quantity has been received in good condition.
- The Participant or an Authorised Receiver is required to sign the Point of Delivery (POD) mechanism at the time of delivery once the delivered goods have been accepted.
- All queries including those in relation to your medication and treatment, and participation in the program, should be directed to your HTC.

Participant (and/or participant's guardian where applicable) hereby gives consent for:

- the above referenced Health Care Provider(s) to discuss with Sanofi Genzyme Australia Pty Ltd, its
  affiliates and agents (including DHL Customer Service), employees and representatives, and the
  National Blood Authority (NBA) any and all information involving the packaging, storage and delivery of
  participant's haemophilia treatment medicine;
- the collection, use, disclosure and handling of the participant's personal information (including sensitive information) as set out in the Privacy Statement below; and
- the participant to be contacted using the telephone, SMS, email and/or postal mail contact details provided on this form in connection with their participation in the Program.

Participant (or participant's guardian) acknowledges that in the course of discussion about, application for and participation in the Sanofi Genzyme Haemophilia Home Delivery Program, participant's personal medical information may be disclosed to Sanofi Genzyme and to the NBA and hereby expressly consent to this disclosure.

By signing this Consent Form, the participant (or participant's guardian) acknowledge that they have read and understand the terms and requirements of the Sanofi Genzyme Home Delivery Program and that they have read the privacy statement below and expressly agree to its provisions for the collection and storage of this patient information.

Signature of participant*:	Date:
Signature of parent/guardian*:	Date:
Signature of HTC representative:	Date:

Customer Care Reference Number (Office Use Only):	

<sup>\*</sup>Note: if the participant is under 18 or has a guardian, the participant's parent/guardian (as relevant) must sign this form for it to be valid.

If the participant is physically unable to sign due to age or disability, the form can be accepted if the participant's parent/guardian has signed.



#### **Data Collection**

As part of the process for enrolment into the Sanofi Genzyme Home Delivery program it is necessary for the company to collect and hold data specific to your individual status. In part, this data enables appropriate implementation of the Home Delivery service. There are also additional elements that support the organisation in two aspects:

- To identify specific patient groups for provision of tailored education and support materials regarding transition from various treatment regimens and to further the quality use of medicines.
- To allow generation of aggregated patient data to support accurate demand forecasting for the Australian market and assist us in maintaining continuity of supply.

For any commercial purposes relating to tailored support programs and demand forecasting patient data will be de-identified and aggregated in a format that negates any access to your own specific information. In addition, data collected will be done so in accordance with the Australian Privacy Principles and Sanofi Genzyme's own Data Privacy policy. Information regarding the Sanofi Genzyme Data Privacy Policy is provided via a link at the end of this document & we encourage patients and HTC staff to review these.

### **Privacy Statement**

Sanofi is bound by the Australian Privacy principles and will store your personal details securely and to the extent required by the Privacy Act 1988 (Cth). Any personal information you provide will be used only for purposes related to that activity. You have the right to access, update or correct your Personal Information, and you can opt out of receiving correspondence from us at any time.

To find out how and for further information on our Privacy Policy, please visit www.sanofi.com.au/privacy or contact our Privacy Officer via email: privacyofficer.australia@sanofi.com, or by writing to: Privacy Officer, Sanofi, Talavera Corporate Centre Building D, 12-24 Talavera Road, Macquarie Park, NSW 2113.

The NBA's privacy policy is available at http://www/blood.gov.au/privacy and sets out details of how you can access, correct or complain about the handling of your personal information held by the NBA, and how the NBA will respond to your requests or complaints.

Please email this completed form to sanofi@dhl.com or fax to 1800 161 250